



LOCAL PICKUP POLICY

Once your item is ready for collection, you'll receive a dispatch notification. Please check your junk/spam folder if you don't see this in your inbox. On average, orders are ready within 7 working days - up to 10 days in Winter.

If you need a personalised item by a specific date, please contact me directly before placing your order to confirm that it can be accommodated.

Please note that any queries raised after the required date will not be eligible for a refund.